

Problems with Telepresence:

1. Do not attempt to resolve issue unless you have been trained on studio cart troubleshooting.
2. Contact your building technician. List of trained technicians below.
 - Lake Superior School District (Two Harbors HS, William Kelly HS/Silver Bay, Minnehaha Elem/Two Harbors) **Kris Lee 834-8201 ext 8299**
 - Chisholm High School – **Susan Wheelecor 969-1227**
 - Cook Co. High School (Grand Marais) – **John Jacobsen 387-2271 ext 400**
 - Ely High School (Memorial) – **John Keranen 235-4229**
 - Eveleth-Gilbert HS (HS/Eveleth) – **Tom Prosen 290-0265 (Mitch Odell/CW 591-6519)**
 - St. Louis County School District (Cherry HS/Iron Junction, North Woods HS/Cook, Northeast Range HS/Babbitt, South Ridge HS/Culver) – **Teresa Rautiola 929-0546**
 - Mesabi East High School (HS/Aurora) – **Luke Nikunen 229-3321, ext 311**
 - Mesabi Academy (Buhl) – **Jim Jotter, Principal, 258-2333**
 - Mt. Iron-Buhl High School (Mt. Iron) – **Shelly Ceglar 735-8271. Ext 1009**
 - Itasca Area Schools Collaborative – **Mark Curtiss 259-3161**
 - Big Fork School – **TJ Russell 259-2758**
 - Deer River Schools - **Angie Racine 259-2270**
 - Floodwood School - **Mark Curtiss 259-3161**
 - Grand Rapids Schools – **TJ Russell 259-2758**
 - Greenway Schools – **Brandon Trboyevich 245-1287 Ext 26230**
 - Hill City School – **Larry Baker 697-8343**
 - Nashwauk/Keewatin Schools – **Mark Curtiss 259-3161**
 - Northland Community Schools (Remer) – **Lori Sizenbach 536-1139 or Bev Gaines 210-6272**
3. After hours or if building technician unavailable or unable to resolve issue, call 866-306-3926. Leave a voice message & a phone number where you can be reached; this line is monitored constantly. Anticipate a call back.

Need Assistance with Students in Remote Location:

1. Contact the building principal for support. Principal contact below.
 - Lake Superior School District
 - Two Harbors HS – **Jay Belcastro 393-7999 or 834-8201 ext 8202**
 - Two Harbors Elem – **Brett Archer 834-8221 ext 8402**
 - William Kelly/Silver Bay – **Joe Nicklay 226-4437 ext 8101**
 - Cook Co High School (Grand Marais) – **Adam Nelson 387-2271 ext 608**
 - Chisholm High School – **Rick Aldrich 254-5726 ext 3901**
 - Ely High School (Memorial) – **Mary McGrane 365-6166**
 - Eveleth-Gilbert High School (HS/Eveleth) – **Danette Seboe 744-7706**
 - St. Louis County School District
 - Cherry HS/Iron Junction – **Scott Hall 258-8991**
 - North Woods/Cook – **John Metsa 666-5221**
 - Northeast Range/Babbitt – **Kelly Engman 827-3101**
 - SouthRidge/Culver – **Andrew Bernard 345-6789**
 - Mesabi East High School (HS/Aurora) – **Erik Erie 229-3321 ext 212**
 - Mesabi Academy (Buhl) – **James Jotter 258-2333**
 - Mt. Iron-Buhl High School (Mt. Iron) – **Angie Williams 750-0239**
 - Big Fork High School – **Scott Patrow 743-3444**
 - Deer River High School – **Joe Akre 969-3625**
 - Floodwood High School – **Rae Villebrun 256-5486**
 - Grand Rapids High School – **Mark Schroeder 327-5760**
 - Greenway High School – **Jeff Britten 245-6201**
 - Hill City High School – **Dean Yocum 697-2394**
 - Nashwauk-Keewatin High School – **885-1280 ext 51101**
 - Northland High School (Remer) – **566-2352 ext 2014**

To Schedule a Telepresence Class or Meeting:

Call EIP Scheduler, Eric, at 866-306-3926. If no answer, leave a voice message & a phone number where you can be reached; this line is monitored constantly. Anticipate a timely call back. Please contact scheduler 24 hours in advance if at all possible.